



**BRIGHT FUTURES
CHILDREN'S SPECIALIST SUPPORT SERVICE**



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Merri Outreach Support Service helps a lot of children and families. Merri Outreach Support Service helps people who are homeless or those people who might become homeless. We want to make sure that we are doing the best job we can. You filling out his form will help us work out what we do well and what we can do better. What you say is important to us and your words will help us to help other children like you.

It is optional to write your name on this form and anything that you say will be confidential. Your information will be collected by the Bright Futures Team. The Bright Futures team will look at this information and every year make a report of all the information collected from these forms.

What were some of the thing that you liked about Bright Futures?

Was there anything that you didn't like about Bright Futures?

What ideas do you have that might improve Bright Futures?

What did you need Bright Futures to help you with?

Bright Futures has helped me with what I needed?

- Strongly Agree Agree Neither Disagree Strongly Disagree

Can you remember when you first met with a Bright Futures worker?

- Yes No

Tick the statement(s) that best describe your time with the workers in Bright Futures?

- The workers were friendly and listened to me
- The workers made me feel safe and I felt comfortable with them
- The workers were nice and really helped me with things
- I felt like my needs were met and things got easier for me and my family
- I didn't feel comfortable with my workers
- I didn't really spend much time with my workers

Please circle the words that describe your Bright Futures support workers?

Helpful

LISTENED

Friendly

Boring

Encouraging

Fun

Interesting

Grumpy

Quiet

FUNNY

Didn't listen

Bossy

Happy

Easy to understand

Did you have a case plan?

Yes No Not sure

If yes, were your goals achieved?

all goals achieved most goals achieved some goals achieved no goals achieved

Did we help you with everything you wanted us to help you with?

Yes No

If no, what else could we have helped you with?

Bright Futures helped you out with school things?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you out with your sport and recreation?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you with your healthy eating?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you out with understanding your feelings?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you out with your worries?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you out with problems you have with friends?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you out with problems you have with brothers and sisters?

Strongly Agree Agree Neither Disagree Strongly Disagree

Bright Futures helped you out with problems you have with Mum and Dad?

Strongly Agree Agree Neither Disagree Strongly Disagree

Before Bright Futures finished working with you, did we go over all of your goals and achievements?

Strongly Agree Agree Neither Disagree Strongly Disagree

Overall how would you rate Bright Futures?

bad not very good good great not sure

Anything else you want to say?

THANK YOU WE HAVE REALLY ENJOYED WORKING WITH YOU!!!!!!!!!!!!!!

JUST FOR FUN!

Can you draw a picture about the time you spent with Bright Futures

