



merri outreach support service inc

Closure Evaluation Form for Children and Young People

Merri Outreach Support Service helps a lot of children and families. Merri Outreach Support Service helps people who are homeless or those people who might become homeless. We want to make sure that we are doing the best job we can.

By filling out this form you will help us work out what we do well and what we can do better. What you have to say is important to us and your words will help us to help other children like you.

Please Note: You can choose whether you write your name on this form or not. Anything you say will be treated as confidential. Your information will be collected by your MOSS team. The team will look at this form and forms from other children and young people and put together a report on all feedback.

Please talk to your worker if you have any questions about this form or if you need any help.

1. If you know the name of the program you are being supported by, please put an **X** in the appropriate box.

Crisis Response Program ☐

Bright Futures program ☐

Hume Transitional Team One ☐

Hume Transitional Team Two ☐

Transitional Outreach Support Team (TOST) ☐

2. a) What were some of the things that you liked about the program?

b) Was there anything that you didn't like about the program?

3. What ideas do you have that might improve the program?

4. The program I worked with helped me with what I needed (circle answer).

Can use building blocks as a tool

1.....2.....3.....4.....5
Strongly Agree Agree Neither Disagree Strongly Disagree

5. Can you remember when you first met with a support worker from Merri Outreach Support Service?

Yes/No

If yes, please tell us about this experience?

6. Circle the statement(s) that best describe your time with the workers in this program?

- The worker/s was friendly and listened to me.
- The worker/s made me feel safe and I felt comfortable with them.
- The worker/s was nice and really helped me with things.
- I felt like my needs were met and things got easier for me/my family.
- I didn't feel comfortable with my workers.
- I didn't really spend much time with my worker/s.

7. Please circle the words that describe your MOSS support workers
(Can also use expression faces and bear cards as a tool)

Helpful

LISTENED

Boring

Encouraging

Fun

Interesting

Grumpy

Quiet

FUNNY

Didn't listen

Bossy

Happy

Easy to understand

8. a) Did you have a case plan? (circle answer) **Yes** **No** **Not sure**

b) If Yes, (circle best answer) were.....

All goals achieved?

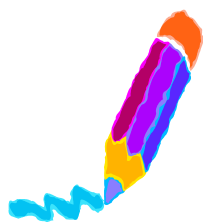
Most goals achieved?

Some goals achieved?

No goals achieved?

9. Do you have any further comments?

Thank you for your feedback.
PTO



Just For Fun



10. Can you draw a picture of a happy time you had while you were being helped by Merri Outreach Support Service? This might be a picture of a worker, a fun time with your family or another fun time whereby you were being helped by MOSS.