# **Homelessness Access Point catchments****Homelessness Resources**

# **Initial Assessment and Planning Services** *–*provide an initial assessment, risk assessment, prioritisation for and access to homelessness resources and short term planning. Limited funds are available for emergency accommodation, private rental and housing establishment.

#### **Interim response 2**: Short term targeted assistance to individual/households who have are awaiting housing and/or homeless support, aimed at diverting households from the homelessness system or reducing escalation of their crisis.

#### **Crisis supported accommodation**: Congregate supported accommodation i.e Youth Refuges, Family Violence Refuges and supported accommodation for single men, single women or families. The average stay is 6 weeks.

#### **Transitional support:** outreach based case managed support to assist people to access stable housing and address any issues that have contributed to homelessness. The average length of support is three months.

#### **Transitional housing**: short term, stand alone accommodation, with support. Managed according to the Residential Tenancies Act.

### **Access to the homelessness service system**

* **Call 1800 825 955**
  + Statewide 24 hour number
  + diverts to the nearest access point during the day
  + Free call from landlines
  + Those calling on mobiles need to ask for a call back
  + Answered by St Kilda Crisis Services overnight

**Or**

* **Present to a Homelessness Access Point Service:**
  + **VincentCare Northern Community Hub** in Moreland/Hume;   
    175 Glenroy Road, Glenroy; Ph: 9304 0100
  + **Haven Home Safe** in Whittlesea, Banyule, Darebin and Nillumbik;   
    52-56 Mary Street, Preston; Ph: 9479 0700
  + **Launch Housing** in Yarra and the CBD;   
    68a Oxford Street, Collingwood; Ph: 9417 2500
  + **Yarra Community Housing** in City of Melbourne, Moonee Valley, Hobson’s Bay, Maribyrnong and Wyndham;  
    112 Victoria Street, Seddon; **or** Ph: 9689 2777
  + **Salvation Army Social Housing Services (SASHS)** Western in Brimbank and Melton;   
    6/147 Harvester Road, Sunshine, Ph: 9312 5424
  + **Frontyard Melbourne Youth Support Service**  
    19 King Street, Melbourne; Ph: 9614 3688

**If you are**

* 16 or over
* Homeless or at risk of homelessness
* Looking for support and housing

**Initial Assessment & Planning**

* Housing, support & risk assessment
* Prioritised for resources
* Short term planning, including possible access to brokerage

Diversion from homelessness HOmhomelessness

**Call 1800 825 955**

**Freecall from landlines**

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**Present to a homelessness access point**

Prioritisation for homelessness support and accommodation

Referral

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Long term housing