

**Service Types under MHCSS**

**Individualised Client Support Packages**

* *Recovery Oriented support*: Focus on the needs of the person with activity individually determined.
* *Strengths based*: We use the skills and other qualities of the person to focus the work.
* *Outreach*: Most work takes place in the person’s home or other setting as appropriate
* *Group supports*: People can engage in group activities
* *Advocacy, support and service navigation*: This includes carers and the broader community

**Residential Rehabilitation**

* *Longer term*: 12-24 months of live-in shared accommodation
* *Adult or youth based*

**Who are MHCSS clients?**

* People aged 16-64 years
* People living with Psychosocial disability (also referred to as Psychiatric Disability)- A functional impairment stemming from mental illness
* The greater the impairment, the higher priority for service
* Linked to NDIS transition:
  + Impairments that are likely to be permanent
  + Impairments that result in substantially reduced psychosocial functioning

**Access is through centralised Intake**

Inner North Catchment NEAMI 1300 379 462

North West Catchment NEAMI 1300 379 462

South West Catchment NEAMI 1300 379 462

North Catchment EACH 1300 785 358

**Service Demand**

Varies by catchment, number of people currently on needs register

Inner North 106 people

North 201 people

North West 25 people

South West 31 people

