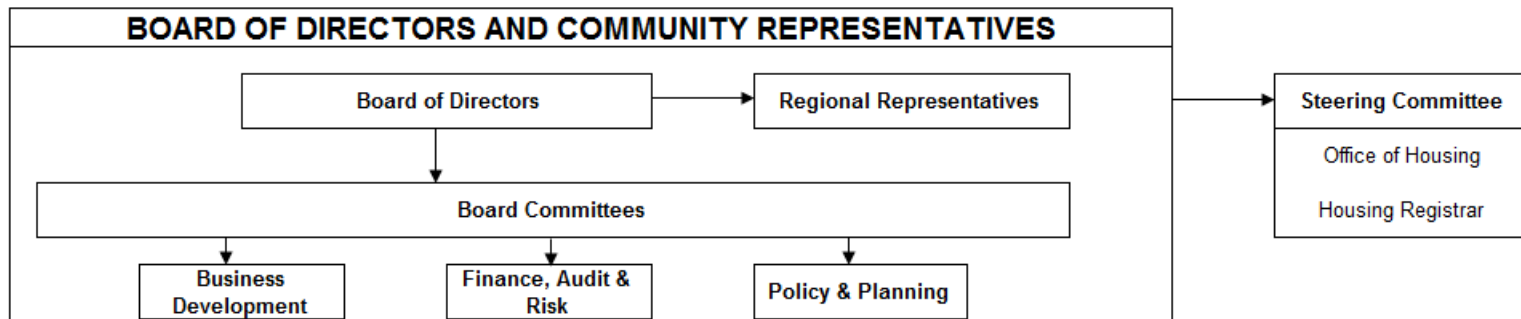


Aboriginal Housing Victoria

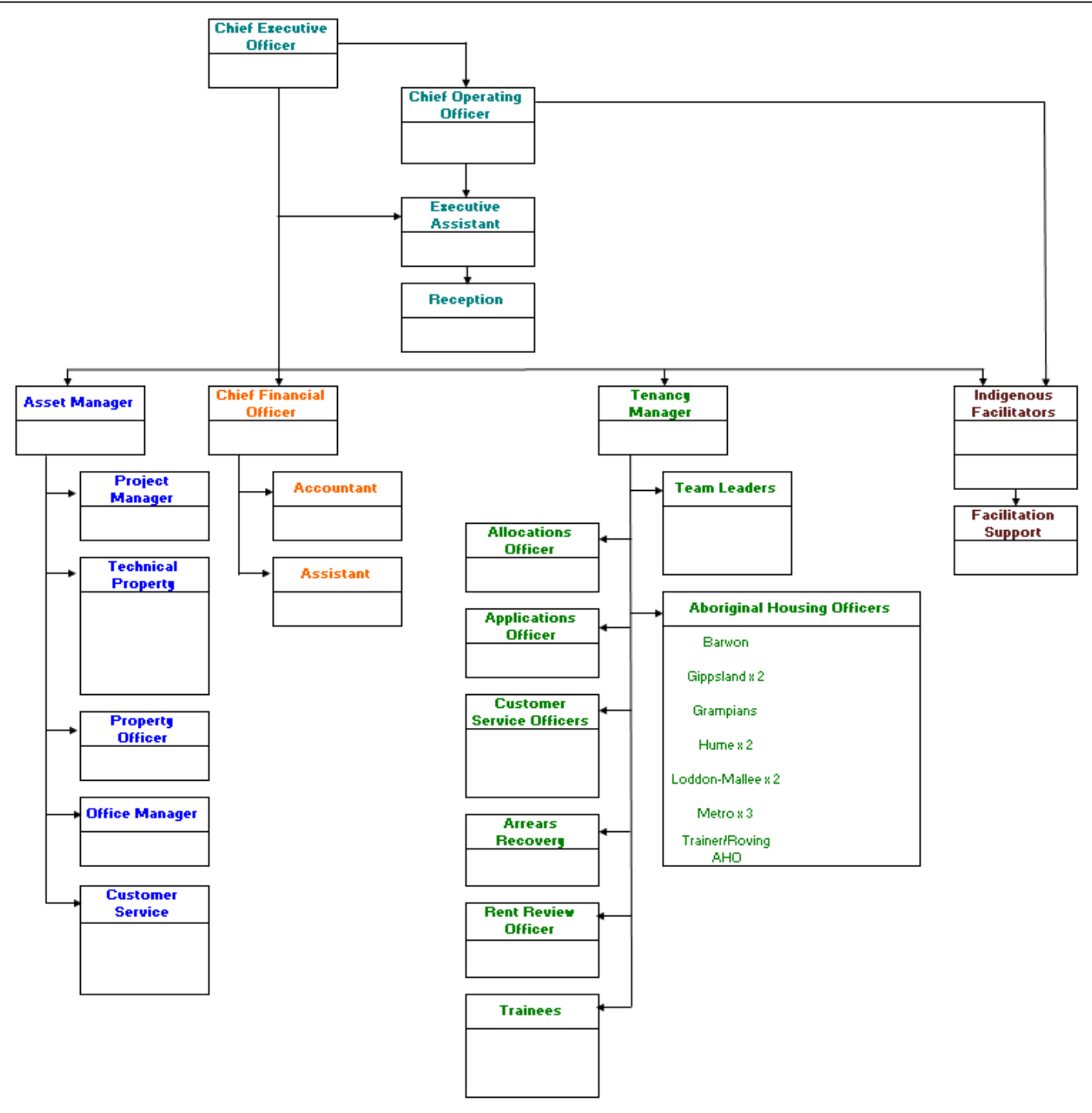
# **ABORIGINAL HOUSING VICTORIA**

**Tracey Winmar – Tenancy Team Leader**

# ORGANISATION CHART

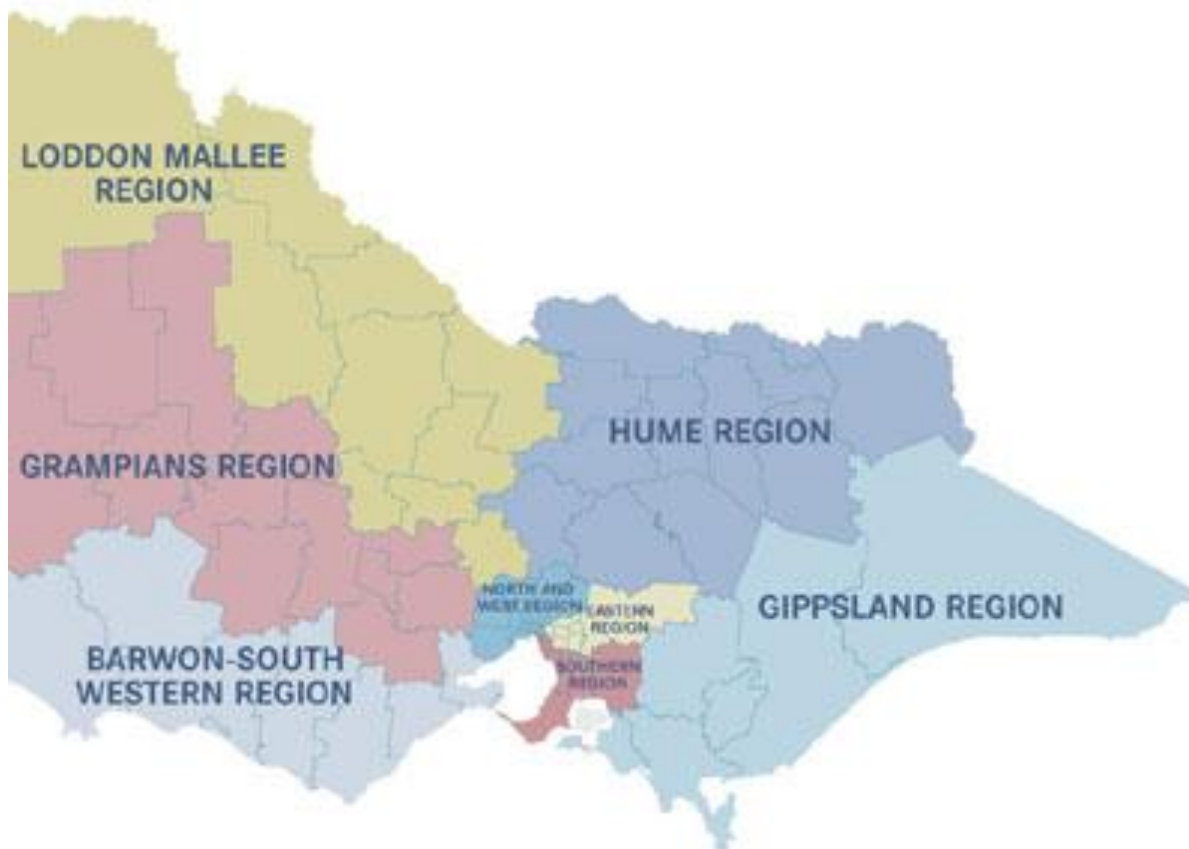


# AHV STAFF



# AHV PORTFOLIO

- AHV have approx 1500 properties across the state



# AHV WAITING LIST

- Recent policy changes:
  - Change preferences from broadbands to suburbs
  - COA
  - Outstanding debt repayment requirements
  - Transfer Applications
  - Housing size guidelines
  
- AHV have approx 1500 applications on our waiting list state wide



# ALLOCATIONS POLICY

- Chapter 1 Allocations and Eligibility
- Chapter 2 Priority Housing
- Chapter 3 Mutual Swaps
- Chapter 4 Matching Clients with Housing
- Chapter 5 Clients who Vacate under Temporary Absence
- Chapter 6 Managing Applications
- Chapter 7 Offer of Housing
- Chapter 8 Signing of Tenancy Agreements



# MAINTENANCE

- MAINTENANCE CALL CENTRE – METRO
- AHV is responsible for all maintenance requests for Metro properties
- Business Hours: 9403 2166 or 1300 724 882
- After Hours: 9403 2171
- DHS have agreed for AHV to take over the maintenance of the regional properties



# CONTACT:

- Aboriginal Housing Victoria

Narrandjeri House

125-127 Scotchmer Street

North Fitzroy VIC 3068

Phone: 9403 2100 or 1300 724 882

Fax: 9403 2122

Email: [info@ahvic.org.au](mailto:info@ahvic.org.au)

- Website: <http://ahvic.org.au> (The AHV website is currently under construction)





QUESTIONS.....

