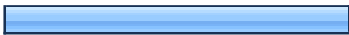









### 1. How well organised was the event?

		Response Percent	Response Count
Extremely organised		55.6%	15
Very organised		40.7%	11
Moderately organised		3.7%	1
Slightly organised		0.0%	0
Not at all organised		0.0%	0
<b>answered question</b>			<b>27</b>
<b>skipped question</b>			<b>0</b>

### 2. How useful to your practice was the information presented at the forum?

		Response Percent	Response Count
Extremely useful		29.6%	8
Very useful		44.4%	12
Moderately useful		25.9%	7
Slightly useful		0.0%	0
Not at all useful		0.0%	0
<b>Comment</b>			<b>4</b>
<b>answered question</b>			<b>27</b>
<b>skipped question</b>			<b>0</b>

**3. How would you rate the introduction to the Forum provided by Catherine Nolan - NWHN Steering Group member?**



		Response Percent	Response Count
Highly Valuable		42.3%	11
<b>Valuable</b>		<b>57.7%</b>	<b>15</b>
Not Valuable		0.0%	0

Comments 1

answered question 26

skipped question 1

**4. How would you rate the Opening Activity (pieces of material) provided by Michelle Atlas from the Bright Futures Program?**




		Response Percent	Response Count
<b>Highly Valuable</b>		<b>55.6%</b>	<b>15</b>
Valuable		44.4%	12
Not Valuable		0.0%	0

Other comments? 3




answered question 27

skipped question 0




**5. How would you rate the presentation from Nicola Anderson (Child First) and Vicki Young (Kildonan)?**

		Response Percent	Response Count
Highly Valuable		33.3%	9
<b>Valuable</b>		<b>51.9%</b>	<b>14</b>
Not Valuable		14.8%	4
	Other comments?		3
	<b>answered question</b>		<b>27</b>
	<b>skipped question</b>		<b>0</b>

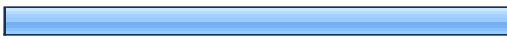

**6. How would you rate the case study presentation provided by Michelle Atlas (Bright Futures) and Bronte Allen (Anglicare)?**

		Response Percent	Response Count
Highly Valuable		33.3%	9
<b>Valuable</b>		<b>59.3%</b>	<b>16</b>
Not Valuable		7.4%	2
	Other comments?		1
	<b>answered question</b>		<b>27</b>
	<b>skipped question</b>		<b>0</b>



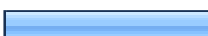

### 7. How would you rate the presentation provided by James Stubbs (VACCA)?

		Response Percent	Response Count
Highly Valuable		66.7%	18
Valuable		29.6%	8
Not Valuable		3.7%	1
	Other comments?		7
answered question			27
skipped question			0




### 8. How would you rate the presentation provided by Cheryl Campbell (Healthy Mothers Healthy Babies)?

		Response Percent	Response Count
Highly Valuable		81.5%	22
Valuable		18.5%	5
Not Valuable		0.0%	0
	Other comments?		7
answered question			27
skipped question			0


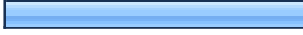
### 9. How comfortable did you feel asking questions at the forum?

		Response Percent	Response Count
Extremely comfortable		22.2%	6
<b>Very comfortable</b>		<b>40.7%</b>	<b>11</b>
Moderately comfortable		33.3%	9
Slightly comfortable		3.7%	1
Not at all comfortable		0.0%	0
		Why?	2
		<b>answered question</b>	<b>27</b>
		<b>skipped question</b>	<b>0</b>

### 10. How would rate NWHN & NWCRP Coordinators as Facilitators/Organisers of the Forum?

		Response Percent	Response Count
<b>Excellent</b>		<b>66.7%</b>	<b>18</b>
Very Good		29.6%	8
Good		3.7%	1
Not Good		0.0%	0
Poor		0.0%	0
		Other comments?	2
		<b>answered question</b>	<b>27</b>
		<b>skipped question</b>	<b>0</b>




## 11. How would you rate the Workshop session?

		Response Percent	Response Count
Highly Valuable		52.0%	13
Valuable		48.0%	12
Not Valuable		0.0%	0
Other comments?			3
answered question			25
skipped question			2






## 12. If you did not find the Workshop session valuable, can you suggest ways we could improve it?

	Response Count
	0
answered question	0
skipped question	27

### 13. Was there too much time for discussion, too little time, or about the right amount of time?





		Response Percent	Response Count
Much too much		0.0%	0
Somewhat too much		0.0%	0
Slightly too much		3.7%	1
<b>About the right amount</b>		<b>88.9%</b>	<b>24</b>
Slightly too little		7.4%	2
Somewhat too little		0.0%	0
Much too little		0.0%	0
	Other comments?		2
<b>answered question</b>			<b>27</b>
<b>skipped question</b>			<b>0</b>

**14. Was the forum better than what you expected, worse than what you expected, or about what you expected?**




		Response Percent	Response Count
Much better		22.2%	6
Somewhat better		29.6%	8
Slightly better		7.4%	2
<b>About what was expected</b>		<b>37.0%</b>	<b>10</b>
Slightly worse		3.7%	1
Somewhat worse		0.0%	0
Much worse		0.0%	0
	Other comment?		4
		<b>answered question</b>	<b>27</b>
		<b>skipped question</b>	<b>0</b>




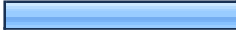

**15. Overall, were you satisfied with the Forum, neither satisfied nor dissatisfied with it, or dissatisfied with it?**

		Response Percent	Response Count
Extremely satisfied		63.0%	17
Moderately satisfied		22.2%	6
Slightly satisfied		7.4%	2
Neither satisfied nor dissatisfied		7.4%	2
Slightly dissatisfied		0.0%	0
Moderately dissatisfied		0.0%	0
Extremely dissatisfied		0.0%	0
	Other comment?		1
		<b>answered question</b>	<b>27</b>
		<b>skipped question</b>	<b>0</b>




**16. Where in the room were you sitting?**

		Response Percent	Response Count
Front		22.2%	6
Middle		37.0%	10
Back		40.7%	11
		<b>answered question</b>	<b>27</b>
		<b>skipped question</b>	<b>0</b>

### 17. How well could you hear the presenters?

		Response Percent	Response Count
Very well		59.3%	16
Well		37.0%	10
Had some difficulty		3.7%	1
Other comments?			0
<b>answered question</b>			<b>27</b>
<b>skipped question</b>			<b>0</b>




### 18. How satisfied were you with the venue (location; parking; heating) and the catering?

		Response Percent	Response Count
Extremely satisfied		77.8%	21
Moderately satisfied		14.8%	4
Slightly satisfied		7.4%	2
Neither satisfied nor dissatisfied		0.0%	0
Slightly dissatisfied		0.0%	0
Moderately dissatisfied		0.0%	0
Extremely dissatisfied		0.0%	0
Other comments?			3
<b>answered question</b>			<b>27</b>
<b>skipped question</b>			<b>0</b>

### 19. What did you value most about this forum?

	Response Count
	18
answered question	18
skipped question	9

### 20. Please list your top 3 areas of interest / topics for future NWHN Regional Forums?

		Response Percent	Response Count
1.		100.0%	16
2.		87.5%	14
3.		68.8%	11
	answered question		16
	skipped question		11

### 21. Any other comments?

	Response Count
	4
answered question	4
skipped question	23

**Q2. How useful to your practice was the information presented at the forum?**

1	many of the topics were not really relevant to what we do, however I was aware of this and felt it was still worthwhile attending	Jun 19, 2012 9:59 AM
2	I made a referral through the healthy mothers healthy babies program the day after the forum.	Jun 18, 2012 6:17 PM
3	Learnt a lot about other services- to refer clients, plus the approaches and work of other services.	Jun 14, 2012 2:41 PM
4	Gain knowledge of services and engagement skills	Jun 12, 2012 4:44 PM

**Q3. How would you rate the introduction to the Forum provided by Catherine Nolan - NWHN Steering Group member?**

1	Sorry I was lost & missed this presentation.	Jun 14, 2012 2:41 PM
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**Q4. How would you rate the Opening Activity (pieces of material) provided by Michelle Atlas from the Bright Futures Program?**

1	this was a good activity that helped as an ice breaker on the table as well as giving some insight to how to engage children	Jun 19, 2012 9:59 AM
2	Sorry, late and lost and missed this.	Jun 14, 2012 2:41 PM
3	Good interaction with people at the table	Jun 12, 2012 5:14 PM

**Q5. How would you rate the presentation from Nicola Anderson (Child First) and Vicki Young (Kildonan)?**

1	heard it a million times	Jun 18, 2012 12:29 PM
2	Sorry, late and missed this.	Jun 14, 2012 2:41 PM
3	Was aware of the referral process	Jun 12, 2012 5:14 PM

**Q6. How would you rate the case study presentation provided by Michelle Atlas (Bright Futures) and Bronte Allen (Anglicare)?**

1	Could have been delivered in a more interesting way, through presentation maybe?	Jun 12, 2012 5:14 PM
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**Q7. How would you rate the presentation provided by James Stubbs (VACCA)?**

1	this presentation was more specifically geared to information I am looking for related to our practice	Jun 19, 2012 9:59 AM
2	He is my tam leader so I knew the information already but I found it to be very well done and important info to share.	Jun 18, 2012 6:17 PM
3	just read from the slides	Jun 18, 2012 12:29 PM
4	I learnt a lot about the approaches of this organisation, interesting about the use of art therapy and also horse therapy.	Jun 14, 2012 2:41 PM
5	Only because I've had so much prior work experience, but liked his presentation, and understand that others in the audience may not have come across this work before.	Jun 13, 2012 11:03 AM
6	Interesting to hear about the work VACCA do, I wasn't very familiar with their services.	Jun 12, 2012 5:14 PM
7	Very interesting about working from a Trauma perspective	Jun 12, 2012 4:44 PM

**Q8. How would you rate the presentation provided by Cheryl Campbell (Healthy Mothers Healthy Babies)?**

1	Chery was a fantastic presenter!	Jun 19, 2012 11:43 AM
2	Highlighted that services that exist in these areas either arent known of are overwhelmed or not effective	Jun 18, 2012 2:22 PM
3	Wow, this was very dynamic and really opened by eyes to their program-how holistic it is, and i had not heard of it- so will be a fabulous resource for the future. And also very dynamic presenter.	Jun 14, 2012 2:41 PM
4	Great contact for our program, Cheryl is now considering referring into us...! Many thanks for the op to meet her.	Jun 13, 2012 11:03 AM
5	She is fabulous	Jun 13, 2012 10:08 AM
6	A pity the program doesn't operate in my area!	Jun 12, 2012 5:24 PM
7	Chery provided useful information on how to work with pregnant women	Jun 12, 2012 4:44 PM

**Q9. How comfortable did you feel asking questions at the forum?**

1	Just a friendly, supportive atmosphere amongst all present. and also activities to get to know others at your table, and around helped build that comfort.	Jun 14, 2012 2:41 PM
2	But that's just me!, pain in the butt and talk about the elephant dung in the room....Ha	Jun 13, 2012 11:03 AM

**Q10. How would rate NWHN & NWCRP Coordinators as Facilitators/Organisers of the Forum?**

- |   |   |                       |
|---|---|-----------------------|
| 1 | Very supportive and generated a sharing atmosphere, worked together well.   | Jun 14, 2012 2:41 PM  |
| 2 | Many thanks, without the behind the scenes this wouldn't be going ahead... learn heaps, make great contacts over time...! | Jun 13, 2012 11:03 AM |

**Q11. How would you rate the Workshop session?**

- |   |  |                       |
|---|--|-----------------------|
| 1 | did not attend as it was not relevant to our service needs | Jun 19, 2012 9:59 AM  |
| 2 | Gave time to reflect on appraoches and my work             | Jun 14, 2012 2:41 PM  |
| 3 | I was not able to attend                                   | Jun 13, 2012 10:08 AM |

**Q13. Was there too much time for discussion, too little time, or about the right amount of time?**

- |   |  |                      |
|---|--|----------------------|
| 1 | uncertain as i did not stay for the whole time   | Jun 19, 2012 9:59 AM |
| 2 | Because I was enjoying the forum as much as I was, it would have been good for it to be longer. I felt that I spoke with fellow workers alot more at this forum than at other sessions I have attended. Because of this it would have been great if it was a whole day which included lunch to chat to fellow professionals. | Jun 12, 2012 4:54 PM |

**Q14. Was the forum better than what you expected, worse than what you expected, or about what you expected?**

- |   |   |                       |
|---|---|-----------------------|
| 1 | These sessions are always an opportunity to learn a few more things about the sector and therefore of value.  | Jun 18, 2012 2:22 PM  |
| 2 | I hadn't expected it to be so professional and so well organised with so many speakers. It was my first time and i really enjoyed it- felt like a proper trainingf day but better as so many elements/speakers! Thanks! | Jun 14, 2012 2:41 PM  |
| 3 | Its always a conflict with case managers making time for staff development, but I find that this is most valuable to my ops to increase my skill set and therefore my service delivery....                              | Jun 13, 2012 11:03 AM |
| 4 | Might be good to have more time for workshops as this was the most interesting part for me  | Jun 12, 2012 5:14 PM  |

**Q15. Overall, were you satisfied with the Forum, neither satisfied nor dissatisfied with it, or dissatisfied with it?**

- |   |  |                      |
|---|--|----------------------|
| 1 | Felt it was good but thought it would have been a bit different more | Jun 12, 2012 5:14 PM |
|---|--|----------------------|

**Q15. Overall, were you satisfied with the Forum, neither satisfied nor dissatisfied with it, or dissatisfied with it?**

interactive workshops

**Q18. How satisfied were you with the venue (location; parking; heating) and the catering?**

- |   |  |                       |
|---|--|-----------------------|
| 1 | the glare behind the speakers was very distracting at times  | Jun 18, 2012 12:29 PM |
| 2 | I got a bit lost, but now I know how to get there it is anawesome venue- nice and quiet with good view and catering excellent. | Jun 14, 2012 2:41 PM  |
| 3 | P/T supports my travel...this is important, with enough time to get there from Nth... please dont change venue..unless in CBD  | Jun 13, 2012 11:03 AM |





**Q19. What did you value most about this forum?**

1	I like that the forum was dedicated to children and included great ways to engage with children - good job by Bright Futures!	Jun 19, 2012 11:43 AM
2	the opportunity to hear about programs that I was unfamiliar with	Jun 19, 2012 9:59 AM
3	The informative presentations	Jun 18, 2012 5:03 PM
4	The presenting organisations- what they do/ how we can access information for clients.	Jun 18, 2012 3:59 PM
5	Understanding child firsts position	Jun 18, 2012 2:22 PM
6	Getting a clearer sense of what the various organisations actually do - good for referrals. Networking.	Jun 18, 2012 1:57 PM
7	Workers keen to build their skill around working with children experiencing homelessness.	Jun 18, 2012 1:19 PM
8	The great quality of the information presented	Jun 18, 2012 1:16 PM
9	how simple it is to work with children.	Jun 18, 2012 12:29 PM
10	Finding out more about the different services out there. I have more options where to refer clients to.	Jun 14, 2012 5:19 PM
11	Healthy Mum's and Healthy Babies presentation	Jun 14, 2012 2:41 PM
12	increasing knowledge, networking, understanding the higher levels of management in Com Service, and how its impacting on case management, being kept informed with current trends and government initiatives	Jun 13, 2012 11:03 AM
13	The information provided by the different agencies about their processes and programs	Jun 13, 2012 10:08 AM
14	The time that was taken to organise and source guest speakers - I really did learn some things that will be valuable to me in my practice.	Jun 13, 2012 9:30 AM
15	VACCA presentation	Jun 12, 2012 5:14 PM
16	The chance to connect with other workers in my shared field. Learn more about their programs and learn from their experiences.	Jun 12, 2012 4:54 PM
17	The useful tips and information presented on the day	Jun 12, 2012 4:44 PM
18	Networking opportunity	Jun 12, 2012 4:31 PM



**Q20. Please list your top 3 areas of interest / topics for future NWHN Regional Forums?**

## 1.

1	How to engage clients with Child First/DHS	Jun 20, 2012 2:32 PM
2	Crisis accommodation	Jun 19, 2012 11:43 AM
3	Specific housing organisations such as vincent care and homeground	Jun 18, 2012 6:17 PM
4	Homelssness / Disconnection	Jun 18, 2012 3:59 PM
5	avenues into homelessness	Jun 18, 2012 2:22 PM
6	Partnerships eg btwn Council and NFPs	Jun 18, 2012 1:57 PM
7	Workshop	Jun 18, 2012 1:19 PM
8	mental health and homelessness	Jun 18, 2012 1:16 PM
9	is the entry point really working	Jun 18, 2012 12:29 PM
10	Healthy Mum's and Healthy Babies presentation	Jun 14, 2012 2:41 PM
11	real estate agents and tenancy	Jun 13, 2012 11:03 AM
12	Teenagers and homelessness	Jun 13, 2012 9:30 AM
13	Impact of family violence on children	Jun 12, 2012 5:14 PM
14	Programs that are running in the sector	Jun 12, 2012 4:54 PM
15	Engagement	Jun 12, 2012 4:44 PM
16	CALD clients and mental health	Jun 12, 2012 4:31 PM

## 2.

1	How to navigate the Child First/DHS system	Jun 20, 2012 2:32 PM
2	Rooming house standards	Jun 19, 2012 11:43 AM
4	Impact of Homelessness on Children	Jun 18, 2012 3:59 PM
5	social determinants of health	Jun 18, 2012 2:22 PM
6	Community needs assessment processes	Jun 18, 2012 1:57 PM
7	Healthy Mothers...	Jun 18, 2012 1:19 PM
8	domestic violence and homelessness	Jun 18, 2012 1:16 PM
9	assessments - what information needs to be gathered early so that right people are offered transitional	Jun 18, 2012 12:29 PM
10	Activities between speakers- such as the building blocks and drawing- helped with practical strategies to engage children.	Jun 14, 2012 2:41 PM
11	job ops / current trends in Homelessness sector, how to improve skills, what is required with study, pay rates, improving the profession/s	Jun 13, 2012 11:03 AM

**Q20. Please list your top 3 areas of interest / topics for future NWHN Regional Forums?**

12	Housing options for young people	Jun 13, 2012 9:30 AM
14	Working in creative/alternative ways with clients	Jun 12, 2012 4:54 PM
15	Information about engagement with young people	Jun 12, 2012 4:44 PM
16	Vicarious trauma/self care	Jun 12, 2012 4:31 PM
3.		
1	How organisations can work together	Jun 20, 2012 2:32 PM
2	CALD communities	Jun 19, 2012 11:43 AM
4	Assessment	Jun 18, 2012 3:59 PM
5	case management best practice	Jun 18, 2012 2:22 PM
6	Services for high performing intellectually disabled people	Jun 18, 2012 1:57 PM
7	Child FIRST	Jun 18, 2012 1:19 PM
8	drug and alcohol issues and homelessness	Jun 18, 2012 1:16 PM
10	VACCA presentation- helped me think of ideas for engaging young people, and importance of working with Indigenous families and supporting pride in culture	Jun 14, 2012 2:41 PM
11	aged care commissioner - advocates	Jun 13, 2012 11:03 AM
14	Political activist	Jun 12, 2012 4:54 PM
15	Information about other services and how to access them	Jun 12, 2012 4:44 PM

**Q21. Any other comments?**

1	Great forum as usual.	Jun 19, 2012 11:43 AM
2	fantastic level of engagement and enthusiasm	Jun 18, 2012 1:19 PM
3	Thanks for all the work and organising- a fab event!!!	Jun 14, 2012 2:41 PM
4	Political - I would like to use the forum as a way to force change in the sector through a combined united approach.	Jun 12, 2012 4:54 PM