

NWHN Regional Forum - Client Participation 29th March 2012

Workshop Questions

1. What were the most interesting aspects about the presentations you have heard about today?
2. How do you think these presentations might impact on your daily work with consumers?
3. How important do you think consumer feedback is and why?
4. What are your recommendations for incorporating consumer feedback into your practice and your service? When it works well what are the elements?
5. What are the challenges in seeking consumer participation & feedback?
6. Are there areas or issues that you would like to further explore / know more about ?