

**North & West Metropolitan Region
Aboriginal & Torres Strait Islander
Homelessness and Family Violence Regional Forum**

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Client Outcomes**

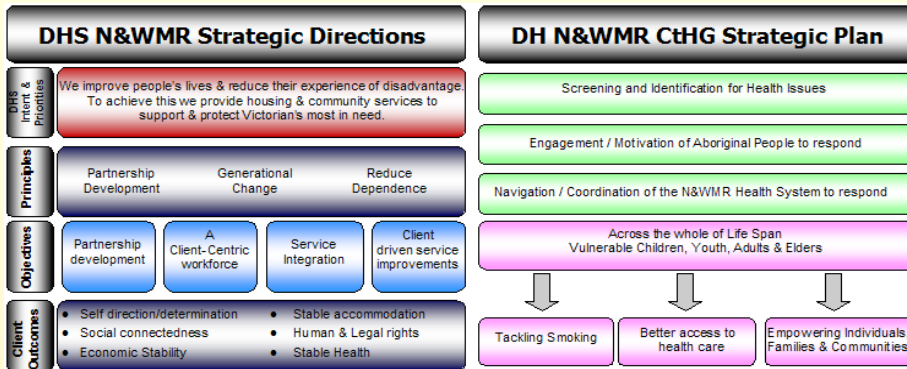


N&WMR DHS / DH Aboriginal Service Plan (ASP)

Process of developing the ASP

- Sourcing and reviewing relevant plans, strategies and frameworks
- Reviewing documents and outcomes from Community Conversations
- Conducting consultations with all CEO's and relevant parties from all ACCO/ACCHOs in the region
- Information collecting exercises
- Continuous feedback from all relevant parties
- Developing an Outcomes Framework
- Developing an Evidence Base
- Develop the Aboriginal Service Plan

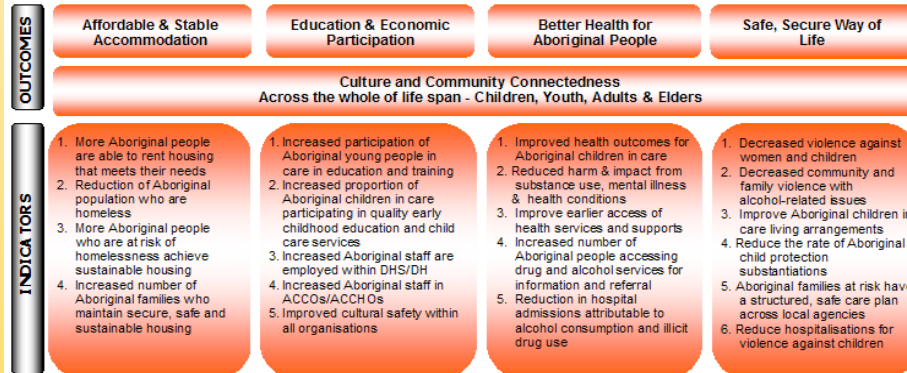





DHS & DH Regional Aboriginal Plans 2012 - 2013 Regional Priorities





N&WMR Aboriginal Strategic Governance Group Outcomes





North and West Metropolitan Region Aboriginal evidence base 2012





N&WMR DHS / DH Aboriginal Service Plan (ASP)

Priority Areas of the upcoming ASP

- **Priority 1** - Affordable and Stable Accommodation
- **Priority 2** - Education and Economic Participation
- **Priority 3** - Better Health for Aboriginal People
- **Priority 4** - Safe, Secure Way of Life



Aboriginal Strategic Governance Group

- The North & West Metropolitan Region Aboriginal Strategic Governance Group (ASGG) was formed in October 2009, after both departments held a consultation forum with the region's Aboriginal Community Controlled Organisations.
- The purpose of the Forum was to discuss partnership principles, agree on a new structure and to work more effectively together in the future.
- The partnership recognises the Aboriginal Communities 'holistic' understanding of health, and will therefore oversight policy, planning, program development, services delivery and evaluation in relation to the life cycle - life to death.



Aboriginal Strategic Governance Group

The purpose of the North and West Metropolitan Region Aboriginal Strategic Governance Group is to drive change

The focus of the North and West Metropolitan Region Aboriginal Strategic Governance Group is:

- Policy and Planning
- Program development
- Service delivery



Aboriginal Strategic Governance Group - Membership

- Aboriginal Community Controlled Organisations
- Aboriginal Community Controlled Health Organisations
- Department of Human Services / Department of Health



Aboriginal Recruitment & Retention Strategy

- The North and West Metropolitan Region Department of Human Services and Department of Health will continue to support the Aboriginal Recruitment and Retention Strategy 2010-13.
- The Department of Human Services and the Department of Health will increase the proportion of Aboriginal and Torres Strait Islander people employed by the departments to 1.5 per cent by 2013.
- Both departments are guided by strong principles and values of social justice and equity and both have the capacity to creatively and strategically make a significant commitment to Aboriginal employment.
- The recruitment and retention of Aboriginal staff in the department will benefit the Aboriginal community. It will also enhance non-Aboriginal staff awareness of Aboriginal issues resulting in improved policies and programs that better meet the needs of Aboriginal Victorians.



Aboriginal Homelessness & Family Violence

- The Department has and continues to fund a number of Aboriginal Community Controlled Organisations in the existing North and West Metropolitan region.
- Community Programs Housing funding annually exceeds \$2.9 million
- This funding is to provide Crisis Accommodation, Outreach support and case management



Aboriginal Homelessness & Family Violence

Children, Youth and Family provides funding for a number of Aboriginal Family Violence initiatives within our regions ACCOs including:

- Women's and children's individual and group work counselling (EHH)
- Time Out (VACSAL)
- Dardi Munwurro - men's group/camp (VAHS)
- Healing Service and Aboriginal Men's Centre for intake/assessment and case management (VACSAL and VAHS)
- Family Violence Support Worker (VAHS)
- IMRAS - Indigenous Men's Referral and Assessment Service (VAHS)



Future directions of Aboriginal Policy – Locally

Client Outcomes and Service Improvement

Planning and Strategy Unit

- Provide authoritative and strategic advice in the identification, development and implementation of business and service improvement initiatives.
- Identify, plan and develop integrated strategies and service delivery models designed to support new policy directions and major departmental reform.
- Contribute significantly to the business operational planning including preparing plans, assessing and mitigating risk, monitoring plan implementation, and developing enhancements to improve planning efficiency and effectiveness.



Future directions of Aboriginal Policy – Locally

Planning and Strategy Unit

Aboriginal Planning Officer

- Providing authoritative advice on policies, programs and plans.
- Manage multifaceted stakeholder and community relationships and creating mutually beneficial sustainable partnerships essential for the achievement of objectives in DHS Aboriginal Service Plans.
- Assess community capacity to lead change and facilitate the development of appropriate capabilities.
- Identify service quality improvement opportunities and evidence based service models.



Questions ?

