

ABOUT THE GREENLIGHT SUPPORTIVE HOUSING PROGRAM

The GreenLight Supportive Housing Program (GreenLight) is funded through the Victorian State Government's 2018 *Homelessness and Rough Sleeping Action Plan* and works with people who have recently experienced rough sleeping and/or chronic homelessness to stay in their housing long term.

The program is delivered through a partnership between Sacred Heart Mission, VincentCare and the Salvation Army to provide services to 684 people across the inner Melbourne area in 2019-2020.

GreenLight will work with assertive outreach and rough sleepers initiatives, specialist homelessness open-access services, and key housing providers in the Cities of Melbourne, Yarra, and Port Phillip to create a streamlined pathway for clients once they have a long-term housing offer.

The program provides tailored brief intervention, floating support, case management and service coordination services through a multidisciplinary team, including case managers, mental health clinicians, and peer support settlement workers.

Program aim

To assist people to make the transition from chronic homelessness and rough sleeping to long-term housing by supporting them to address their unique experience of homelessness, as well as health and wellbeing factors.

How the service works

GreenLight will be made up of three place-based sub-teams at Sacred Heart Mission, VincentCare and Salvation Army. Each team will have a Team Leader, Supportive Housing Workers and a part-time Peer Settlement Worker, alongside two program-wide Mental Health Clinicians.

The program adopts 'housing first' and 'sustaining tenancies' principles to promote rapid housing access, housing settlement, housing skill development, and tenancy support with clients. It also maximises each partner agency's service offerings to promote wrap-around support options for each client.



A SUPPORTIVE HOUSING PROGRAM PROVIDED BY
SACRED HEART MISSION, VINCENTCARE & SALVATION ARMY

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Supportive Housing Workers provide case management that is tailored to an individual's circumstances with the ability to increase or decrease levels of support in response to their changing needs over the life of the program.

This is complimented by Peer Settlement Workers who will work alongside the Supportive Housing Workers and clients (once housed) to connect with their new community and enhance social inclusion and economic participation outcomes.

Two GreenLight Mental Health Clinicians will improve and strengthen client health and wellbeing outcomes through the provision of clinical support, secondary consultation and capacity building for clients and staff.

Who we work with

GreenLight works with people over the age of 25 (including couples and families) who have experienced rough sleeping and/or chronic homelessness in the Port Phillip, Melbourne, and Yarra local government areas.

We work with people who are moving into or already living in long-term, appropriate housing. This is generally self-contained social housing or private rental, or other housing type if it is the persons long-term preference where there is a formal tenancy agreement of at least 12 months.

People can be referred to the program once they have an offer for long-term, appropriate housing. We will work collaboratively with assertive outreach teams, rough sleeper initiatives, open access services and other agencies who assist people in securing long-term housing.

People can also be referred by housing providers where the person is in appropriate housing, they have had a tenancy for less than 12 months and there are tenancy risks identified.

For more program information, contact:

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