

Other assistance

Young people

Young people can contact any access point, including:

Frontyard: 9977 0077

9 King St, Melbourne;

9am-8pm Monday to Friday

10am-6pm weekends and public holidays

Family Violence support

Safe Steps: 1800 015 188

GenWest: 1800 436 937

Elizabeth Morgan for Aboriginal Women: 1800 364 297

Can you help us advocate for housing?

- ✓ **Join the Everybody's Home campaign.**
 <https://everybodyshome.com.au/>
You will be provided with information and actions that will help address the housing crisis.

- ✓ **Ring or email your State and Federal Members of Parliament**
Tell them that we need immediate solutions to increase our supply of affordable housing:
- A monumental boost to social and public housing (building more public housing is an ideal economic stimulus activity)
 - Inclusionary zoning legislation that requires a portion of any new housing development to be allocated to those awaiting this housing.
 - Construction of innovative temporary accommodation that is safe and self contained.

- ✓ **Talk to your family, friends and colleagues about homelessness and the housing crisis**



Contact Us

Web: nwhn.net.au

Email: Networker@wombat.org.au

Twitter: [@WesternHomeless](https://twitter.com/WesternHomeless)

Accessing homelessness services in Melbourne's West



Accessing homelessness services

Anyone needing homelessness assistance presents to a Homelessness Access Point service.

Access Point services are overwhelmed, and resources are limited. More people present than there are appointments available.

There are not enough homelessness services, so the Access Point services provide initial information and prioritise referrals.

If someone has nowhere to stay that night, the Access Point service may be able to purchase temporary accommodation, which is, unfortunately, often sub standard.

Access Point services may refer to Homelessness Support Services, which can help people to look for housing and assist with anything that is likely to help someone's capacity to get long term housing.

Western Metro Homelessness Service - Salvation Army

Phone: **(03) 9313 4300** (9am to 5pm, Mon to Fri)

- Covers: Brimbank and Melton.
- Workers should email: sunshine.IAP@salvationarmy.org.au
- Call at 9.00 am for a phone based assessment.
On site appointments are allocated on a daily basis
- Address: 6/147 Harvester Road, Sunshine

Unison Housing

Seddon: **9689 2777** Werribee: **9216 0300** (9am to 5pm, Mon to Fri)
or email iap@unison.org.au

- Covers: Melbourne, Moonee Valley, Maribyrnong, Hobsons Bay and Wyndham
- Address: 112/122 Victoria St, Seddon

After hours

For after hours, or for the phone number of the closest access point during the day, call **1800 825 955**. Free call from most mobiles or you can ask for a call back.



The housing crisis in Melbourne's West

We don't have enough affordable housing in the West.

When there is not enough housing, people become homeless.

- In 2020/21 homelessness services in the West assisted 16,487 people. Nearly half those people exited back into homelessness or ongoing risk of homelessness because there is not enough housing.
- Rental vacancy rates are low and rents are high, so 51% of renters in the West are in financial stress.
- 42% of those with mortgages in the West are in financial stress – and interest rates are increasing.
- Nearly one quarter of people experiencing homelessness in Victoria are in Melbourne's West.
- In March 2022, there were NO houses in the West that were affordable for someone on Newstart or Youth Allowance.
- There are 14,358 social housing properties in the West, but 9,708 people on the waiting list.
- Plan Melbourne estimates that Melbourne will need an additional 1.6 million new homes by 2051.