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| **A picture containing text, clipart  Description automatically generatedA picture containing text, clipart  Description automatically generated**  **WLASN Strategic Plan 2023/24** | | | |  |
| **Work together to end homelessness** | | | |  |
| **Priorities** | **Work areas** | **Specific activities** | **Timeline** | **November update** |
| **Advocacy for resources** | **Continue to map service system gaps in order to advocate for increased resources.** | LASN to continue discussion to identify service system gaps, then develop relevant data/evidence to support this.  LASN to begin with mapping of responses to single people, followed by targeted advocacy about resources for single adults. Ongoing conversations about identified gaps. | 3-6 months |  |
| Establish a Rough Sleeping Practice Working Group to identify agreed practice in responding to people sleeping rough to include in the updated Practice Guide. | 3 months | To commence in February 24. |
| **Advocate for appropriate emergency accommodation options** | TSA project worker to work alongside LASN in this work.  Build on David Kelly’s work at the Salvation Army.  Report back on Crisis in Crisis to CHP  Peak bodies to assist in advocacy | Ongoing | Meeting proposed with MP Homelessness WG. Updated proposal to Tiny Homes, Big Impact to be forwarded to DoH and Minister. |
| **Develop data reports/information pamphlets to inform community awareness** | Ongoing collation of relevant data  Council- relationship development.  Develop culturally inclusive documents. | December ’23 – February ‘24 | Two days data work booked in January.  Working on LGA advocacy pamphlets. |
| **Resource client driven advocacy** |  | Build a bank of case study testimonials. Explore peer education training for consumers of Western services.  Develop options for consumers to participate in any campaigns.  Participate in the ‘Nothing About Us Without Us’ project | Ongoing |  |
| **Core Network activities** | **Partnerships to end homelessness/**  **Community awareness activities** | Participate in the ‘Houses at’ campaign.  Homelessness Week activities | February – August 24 | Advocacy WG to propose to WLASN that they become HAP WG. |
| Provide orientations on homelessness and the housing crisis for allied sectors. | Ongoing | Ongoing. Last Orientation is in December. |
| Participate in the Western MP Homelessness Working Group. | Ongoing | Ongoing |

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| **Continue to improve the Homelessness Service System in the best interest of consumers** | | | | | |
| **Priorities** | | **Work areas** | **Specific activities** | **Timelines** | **November update** |
| **Improve consumer input/ Seek out client voice and identify gaps/trends** | | **Annual Consumer Survey** | LASN members to promote the Annual Survey within organisations/Involve people with lived experience | October 23 – February 24 | To commence in Dec. |
| CPWG to hold orientations to the Annual Survey | December, January, February |  |
| LASN to respond to survey findings | April 24 |  |
| LASN members to display survey feedback and advertising for consumers | Dec 23 – February 24 |  |
| **Exploration of consumer participation mechanisms?** | Participate in the ‘Nothing about us without us’ project | July 23 – June 24 |  |
| Draw on learnings from the ‘Nothing about us without us’ project to review Consumer Participation Working Group and other lived experience participation in Network activities and decision making. | 2024 |  |
| **Improve service system capacity to respond to the specific needs of consumers who are Aboriginal and Torres Strait Islanders** | |  | Build relationships with local Aboriginal Community Controlled Organisations.  Engage with Aboriginal access point and rollout of Aboriginal Homelessness Framework | As responses roll out | Sarah met with AHV re Aboriginal Access Points. |
|  | Strengthen relationship with VACCA and encourage VACCA participation in the WLASN. | Ongoing | VACCA attending LASN. Sarah provided orientation for VACCA staff. |
| **Share information and strategies across access points in the region to facilitate a coordinated and consistent response** | |  | AP/THM Working Group to collect and circulate information on prioritisation lists, consumer trends, identified need at access point services | Quarterly | AP/THM WG developing a reporting template. |
|  | Establish an Innovation Technology Working Group | 3 months | First meeting in November. |
|  | Ongoing development of, and participation in, the AP/THM Working Group | Ongoing | Ongoing |
| **Work on identifying new ways of working in the current environment** | | **Present & discuss innovative practice models** | Update of Practice Model to inform LASN discussion on new ways of working | Oct 23 – Oct 24 | Meeting on 1 Dec |
| Allocate time in LASN meetings to discuss new ways of working |  | Ongoing |
| **Youth Working Group** | Revamp Youth Working Group. WG to consider strategies to improve access for young people.  Youth WG to map pathways in and out of youth refuge | August - December | WG TOR updated. Mapping to launch in 2024. |
| **Core Network activities** | | **Provide orientation to the HSS in the West** | Encourage greater participation in delivery of orientation sessions from LASN agencies (support services, housing providers, people to sign up to participate, lunch and learn) | Quarterly | Ongoing |
| Ensure members (particularly new) have access to WLASN documents. | As required | Ongoing |
| **Information sharing** | Promote and maintain the NWHN website | Ongoing | Ongoing |
| Circulate regular Network bulletins | Ongoing | To re-commence in November. |
| **To provide DFFH/Government with information on service sector issues and inform policy** | | | | | |
| **Priorities** | **Work areas** | | **Specific activities** | **Timelines** | **Update** |
| **Build and support strong relationships with DFFH centrally and regionally** | **Encourage DFFH participation in the LASN** | | Resource DFFH participants in the LASN | Ongoing | Done. |
| Invite DFFH to meet regularly/consult with the WLASN |  | Ongoing. |
| Request regular meetings with DFFH regionally and Centrally. |  | SG to request meeting with DoH. |
| **Report to DFFH/Government on key issues and trends** | **Map key issues and trends** | | Map key issues and trends in homelessness in the West at LASN meetings | 6 weekly | Ongoing |
| Finalise LASN mapping and develop a report on need vs capacity | May 23 | Initial report presented at May LASN. |
| **Updates to Government** | | Provide a six monthly report to DFFH and correspond with the Minister on key issues | Six monthly | To be completed in December. |
| Provide annual updates to Western Members of Parliament | Six monthly | To be completed in December. |
| Participate in, and support the Western MP Homelessness Working Group | Ongoing |  |
| **Monitor and engage in the implementation of reforms/plans and initiatives** |  | | Participate in DFFH forums and information sessions | Ongoing | Ongoing. |
| Participate in the National Housing and Homelessness Plan Consultations | September – Dec 23 | Done. |
| **Core Network activities** | **DFFH/Network communications** | | DFFH updates at LASN meetings | Six weekly |  |
| Network meetings with Senior Management of Western Metro and Brimbank/Melton DFFH | Quarterly | To be re-established. |

**Legend**

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|  | Done/in hand |
|  | Partially done |
|  | Not yet done |

**WLASN Working Group timelines 2023/24**

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|  | **November** | **December** | **January** | **February** | **March** | **April** | **May** | **June** |
| **WLASN meetings** |  | Meeting |  |  | Meeting | Meeting | Meeting |  |
| **Access Point/THM  Working Group** |  | Meeting |  | Meeting |  | Meeting |  | Meeting |
| **Consumer Participation  Working Group** |  | Survey commences 4th December. Worker information session | Worker information session | Worker information session | Survey closes 3rd March. Survey entry working bee | Analyse survey findings/recs to LASNs | LASNs discuss survey findings/recs |  |
| **Homelessness/Family  Violence Working Group** | Inaugural meeting |  |  |  |  |  |  |  |
| **Houses at Parliament Working Group** |  |  | Inaugural  meeting |  |  | Houses at Parliament Working Group |  |  |
| **Innovation Technology  Working Group** | Inaugural meeting |  |  | Survey LASN on new approaches to access? | Meeting |  | Meeting |  |
| **Practice Guide Working Group** | Meeting | Meeting? |  | Meeting |  | Meeting |  | Meeting |
| **Rough sleeping responses  Working Group** |  |  |  | Meeting | Meeting |  | Meeting |  |

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|  | **November** | **December** | **January** | **February** | **March** | **April** | **May** | **June** |
| **Statewide Data Working  Group** | Meeting |  |  |  |  |  |  |  |
| **Support, Access Point and THM Working Group** |  |  |  | Meeting |  |  |  |  |
| **Youth Working Group** | Meeting |  |  | Meeting |  |  | Meeting |  |