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| **A picture containing text, clipart  Description automatically generatedA picture containing text, clipart  Description automatically generated****WLASN Strategic Plan 2023/24**  |  |
| **Work together to end homelessness** |  |
| **Priorities** | **Work areas** | **Specific activities**  | **Timeline** | **November update** |
| **Advocacy for resources** | **Continue to map service system gaps in order to advocate for increased resources.** | LASN to continue discussion to identify service system gaps, then develop relevant data/evidence to support this. LASN to begin with mapping of responses to single people, followed by targeted advocacy about resources for single adults. Ongoing conversations about identified gaps.  | 3-6 months |  |
| Establish a Rough Sleeping Practice Working Group to identify agreed practice in responding to people sleeping rough to include in the updated Practice Guide. | 3 months | To commence in February 24. |
| **Advocate for appropriate emergency accommodation options** | TSA project worker to work alongside LASN in this work.Build on David Kelly’s work at the Salvation Army.Report back on Crisis in Crisis to CHPPeak bodies to assist in advocacy | Ongoing | Meeting proposed with MP Homelessness WG. Updated proposal to Tiny Homes, Big Impact to be forwarded to DoH and Minister. |
| **Develop data reports/information pamphlets to inform community awareness** | Ongoing collation of relevant dataCouncil- relationship development. Develop culturally inclusive documents. | December ’23 – February ‘24 | Two days data work booked in January.Working on LGA advocacy pamphlets. |
| **Resource client driven advocacy** |  | Build a bank of case study testimonials.Explore peer education training for consumers of Western services.Develop options for consumers to participate in any campaigns.Participate in the ‘Nothing About Us Without Us’ project | Ongoing |  |
| **Core Network activities** | **Partnerships to end homelessness/****Community awareness activities** | Participate in the ‘Houses at’ campaign.Homelessness Week activities   | February – August 24 | Advocacy WG to propose to WLASN that they become HAP WG. |
| Provide orientations on homelessness and the housing crisis for allied sectors. | Ongoing | Ongoing. Last Orientation is in December. |
| Participate in the Western MP Homelessness Working Group. | Ongoing | Ongoing |

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| **Continue to improve the Homelessness Service System in the best interest of consumers** |
| **Priorities** | **Work areas** | **Specific activities**  | **Timelines** | **November update** |
| **Improve consumer input/Seek out client voice and identify gaps/trends** | **Annual Consumer Survey** | LASN members to promote the Annual Survey within organisations/Involve people with lived experience | October 23 – February 24 | To commence in Dec. |
| CPWG to hold orientations to the Annual Survey | December, January, February |  |
| LASN to respond to survey findings | April 24 |  |
| LASN members to display survey feedback and advertising for consumers | Dec 23 – February 24 |  |
| **Exploration of consumer participation mechanisms?** | Participate in the ‘Nothing about us without us’ project | July 23 – June 24 |  |
| Draw on learnings from the ‘Nothing about us without us’ project to review Consumer Participation Working Group and other lived experience participation in Network activities and decision making.  | 2024 |  |
| **Improve service system capacity to respond to the specific needs of consumers who are Aboriginal and Torres Strait Islanders** |  | Build relationships with local Aboriginal Community Controlled Organisations.Engage with Aboriginal access point and rollout of Aboriginal Homelessness Framework | As responses roll out | Sarah met with AHV re Aboriginal Access Points. |
|  | Strengthen relationship with VACCA and encourage VACCA participation in the WLASN. | Ongoing | VACCA attending LASN. Sarah provided orientation for VACCA staff. |
| **Share information and strategies across access points in the region to facilitate a coordinated and consistent response** |  | AP/THM Working Group to collect and circulate information on prioritisation lists, consumer trends, identified need at access point services | Quarterly | AP/THM WG developing a reporting template. |
|  | Establish an Innovation Technology Working Group | 3 months | First meeting in November. |
|  | Ongoing development of, and participation in, the AP/THM Working Group | Ongoing | Ongoing |
| **Work on identifying new ways of working in the current environment** | **Present & discuss innovative practice models** | Update of Practice Model to inform LASN discussion on new ways of working | Oct 23 – Oct 24 | Meeting on 1 Dec |
| Allocate time in LASN meetings to discuss new ways of working |  | Ongoing |
| **Youth Working Group** | Revamp Youth Working Group. WG to consider strategies to improve access for young people.Youth WG to map pathways in and out of youth refuge | August - December | WG TOR updated. Mapping to launch in 2024. |
| **Core Network activities** | **Provide orientation to the HSS in the West** | Encourage greater participation in delivery of orientation sessions from LASN agencies (support services, housing providers, people to sign up to participate, lunch and learn) | Quarterly | Ongoing |
| Ensure members (particularly new) have access to WLASN documents. | As required | Ongoing |
| **Information sharing** | Promote and maintain the NWHN website | Ongoing | Ongoing |
| Circulate regular Network bulletins | Ongoing | To re-commence in November. |
| **To provide DFFH/Government with information on service sector issues and inform policy** |
| **Priorities** | **Work areas** | **Specific activities**  | **Timelines** | **Update** |
| **Build and support strong relationships with DFFH centrally and regionally** | **Encourage DFFH participation in the LASN** | Resource DFFH participants in the LASN | Ongoing | Done. |
| Invite DFFH to meet regularly/consult with the WLASN |  | Ongoing. |
| Request regular meetings with DFFH regionally and Centrally. |  | SG to request meeting with DoH. |
| **Report to DFFH/Government on key issues and trends** | **Map key issues and trends** | Map key issues and trends in homelessness in the West at LASN meetings | 6 weekly | Ongoing |
| Finalise LASN mapping and develop a report on need vs capacity | May 23 | Initial report presented at May LASN.  |
| **Updates to Government** | Provide a six monthly report to DFFH and correspond with the Minister on key issues  | Six monthly | To be completed in December. |
| Provide annual updates to Western Members of Parliament | Six monthly | To be completed in December. |
| Participate in, and support the Western MP Homelessness Working Group | Ongoing |  |
| **Monitor and engage in the implementation of reforms/plans and initiatives** |  | Participate in DFFH forums and information sessions | Ongoing | Ongoing. |
| Participate in the National Housing and Homelessness Plan Consultations | September – Dec 23 | Done. |
| **Core Network activities** | **DFFH/Network communications** | DFFH updates at LASN meetings | Six weekly |  |
| Network meetings with Senior Management of Western Metro and Brimbank/Melton DFFH | Quarterly | To be re-established. |

**Legend**

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|  | Done/in hand |
|  | Partially done |
|  | Not yet done |

**WLASN Working Group timelines 2023/24**

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|  | **November** | **December** | **January** | **February** | **March** | **April** | **May** | **June** |
| **WLASN meetings** |  | Meeting |  |  | Meeting | Meeting | Meeting |  |
| **Access Point/THM Working Group** |  | Meeting |  | Meeting |  | Meeting |  | Meeting |
| **Consumer Participation Working Group** |  | Survey commences 4th December.Worker information session | Worker information session | Worker information session | Survey closes 3rd March.Survey entry working bee | Analyse survey findings/recs to LASNs | LASNs discuss survey findings/recs |  |
| **Homelessness/Family Violence Working Group** | Inaugural meeting |  |  |  |  |  |  |  |
| **Houses at Parliament Working Group** |  |  | Inauguralmeeting |  |  | Houses at Parliament Working Group |  |  |
| **Innovation Technology Working Group** | Inaugural meeting |  |  | Survey LASN on new approaches to access? | Meeting |  | Meeting |  |
| **Practice Guide WorkingGroup** | Meeting | Meeting? |  | Meeting |  | Meeting |  | Meeting |
| **Rough sleeping responses Working Group** |  |  |  | Meeting | Meeting |  | Meeting |  |

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|  | **November** | **December** | **January** | **February** | **March** | **April** | **May** | **June** |
| **Statewide Data Working Group** | Meeting |  |  |  |  |  |  |  |
| **Support, Access Point and THM Working Group** |  |  |  | Meeting |  |  |  |  |
| **Youth Working Group** | Meeting |  |  | Meeting |  |  | Meeting |  |