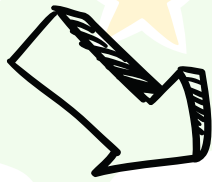


Hi there,



Thank you for your interest in knowing more about this important survey!

We want to hear from you!

Each year homelessness services across Melbourne's north and west survey people to find out how they are feeling about the homelessness services they receive.

Last year consumers told us they wanted:

- Upfront information about accommodation,
- Safer accommodation,
- Cleaner accommodation, and
- Support available at accommodation facilities.

We have:

- Given this information to Government through submissions and meetings with Members of Parliament.
- Advocated for good quality crisis accommodation.
- Written a statement for consumers about how inappropriate much of the accommodation available to us is and what we are doing to try to fix this.
- Promoted our report about this: [Crisis in Crisis: The Appalling State of Emergency Accommodation in Melbourne's north and west \(nwhn.net.au\)](#)

Report



How to participate in our next survey

We understand that we are in a housing crisis. This year we would like to know:

- What we can do to assist you, when there is so little housing available; and
- What you would like us to ask the Prime Minister for?

This survey is anonymous.

To the Survey

You can complete the survey on paper, on your phone or online between **4 December 2023** and **3 March 2024**.

Your worker can provide more information about the survey, and you can access it by scanning the QR code:

